What is DepositLink?

DepositLink is a simple, secure, and efficient way for real estate companies and escrow holders to collect earnest money deposits and commissions electronically through the ACH network, when selling and leasing property.

Security is Our #1 Priority

- We NEVER save or store any banking info

- Your client's contact info is never shared

- Bank-level 256-bit key data encryption

- Two-factor authentication login

- 2-step identity & account verification

- Securely hosted by Microsoft Azure

- More details visit www.depositlink.com/security

How to Connect a Tenant(s) for Payment

(Note: A DepositLink account is not necessary to connect your client for payment)

- Check your email for a request to connect your Tenant(s) for payment

- Click "connect your tenant(s) for payment now" Do not simply forward the email to your tenant

- Select "Add Tenant" and complete required

fields (payment may be split among multiple tenants)

- Select "Save & Send Request"

- Confirm requested amount and tenant information

- Select "Save & Send"

A non-refundable $10 processing fee is charged to buyers and renters per transaction.

Payments less than $100,000 will clear into the destination account between noon-5PM the following business day if they are made before 5PM EST, Monday through Friday. Payments between $100,001 and $250,000 will clear in 2 to 3 business days; and payments between $250,001 and $500,000 will clear in 3 to 4 business days. (Excluding Holidays)

Questions? Email support@depositlink.com or call 1-424-361-6558

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